

Cityline Websites
Surrey BC
Attention: Willy Grieve

Regarding: Website Services

Dear Willy,

I wanted to write to you, and thank you and your team at Cityline Websites, for the excellent work on launching our recent <http://www.UBMi.ca> website. We are pleased with the resulting efforts.

We interviewed several candidates and requested proposals from five sources. Not only was your proposal more complete, it was by far the most professional one we received. You outlined how the process would work, how your team would be engaged, what the expected outcomes would be with fair and reasonable pricing. You were not the cheapest!

During the process, where we engaged with your professional writers and production lead, we felt that our input was considered and implemented. As we neared launch, we felt the rush, similar to opening night of a stage production. I am fully aware that we are not the easiest of customers to deal with. We have high expectations and are choosy as how we wish to be portrayed to our customers. At the end of the day, you and your team delivered.

Moving forward, we are confident that yours is the team to be working with. We look forward to a long and enduring business relationship. You get the next lunch!

If any of your new potential customers are looking for a recommendation, feel free to say that Uptown Business Machines Inc. is a satisfied customer.

At Your Service, with warmest regards,

Adam

UPTOWN BUSINESS MACHINES INC.
Adam Smith
President & Business Machine Specialist
www.UBMi.ca
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